SUBMERSIBLE WATER PUMP
350W
INSTRUCTION MANUAL

SPECIFICATIONS
Motor: 350W
Max. Flow Rate: 7,000l/h
Max. Head: 5m
Max. Immersion: 5m
Min. Suction Depth: 50mm
Max Particle Size: Ø30mm
Water Temp.: 1°C - 35°C
Weight: 4.2kg

WHAT'S IN THE BOX
Submersible Pump
L-Shape Connector
Universal Adaptor

ozito.com.au

3 YEAR REPLACEMENT WARRANTY
PSDW-350
**SUBMERSIBLE PUMP**

1. Float Switch Cable  
2. Float Switch Adjustor  
3. Float Switch  
4. Pump Housing  
5. Suction Base  
6. Outlet  
7. Power Cable  
8. Handle

**ACCESSORIES**

9. L-Shape Connector  
10. Universal Adaptor

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**SETUP & PREPARATION**

**1. UNIVERSAL ADAPTOR**

Ensure the pump is disconnected from the power supply before performing any of the following operations.

**Preparing the Universal Adaptor**
The universal adaptor is designed to fit various sizes of pipes and fittings.

**To fit a 25mm (1”) rigid pipe or flexible tubing**  
(temporary or permanent application)  
- No cutting of the universal adaptor is required. It is ready to be fitted with a 25mm (1”) rigid pipe or flexible tubing (not included).

**To fit a 25mm (1”) tap adaptor**  
(temporary application only)  
1. Cut the universal adaptor using a hack saw
2. It is now ready to be fitted with a 25mm (1”) screw on tap adaptor (not included).

**To fit a 32mm (1¼”) rigid pipe or flexible tubing**  
(temporary or permanent application)  
- Cut the universal adaptor using a hack saw. It is now ready to be fitted with a 32mm (1¼”) rigid pipe or flexible tubing (not included).

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**NOTE:** TO USE THE PUMP IN PERMANENT INSTALLATIONS WITH RIGID PIPES, INSTALL A NON-RETURN VALVE TO AVOID THE FLUID BEING RE-CIRCULATED ONCE THE PUMP HAS STOPPED.
OPERATION

2. L-SHAPE CONNECTOR

1. Screw the L-shape connector into the pump housing by rotating in a clockwise direction.

2. Make sure the L-shape connector is firmly tightened so that the O-ring is compressed between the pump housing and the L-shape connector. This ensures no leakage will occur at this point.

3. Screw the prepared universal adaptor clockwise onto the L-shape connector. NOTE. The hose/tube/tap adaptor should not be connected at this stage.

4. Securely attach the hose/tube/tap adaptor to the universal adaptor, fit hose clamps if you are using flexible hose or tube, and tighten well.

3. FLOAT SWITCH

The pump is fitted with a float switch, which controls how the pump switches on and switches off.

1. When the float switch cable is able to move freely the pump will function down to a water depth of 50mm and automatically shut off.

2. To set the pump to switch off at a higher water level, insert the float switch cable into the adjuster. NOTE: There must be a minimum of 100mm of cable from the adjuster to the float.

3. When the float switch is about 30° higher than horizontal (start up level) or above the handle, the pump will turn ‘on’ and operate (water depth of 500mm).

4. When the float switch is 30° lower than horizontal or below the handle, the pump will turn ‘off’. (water depth of approximately 150mm).
4. SETUP

**CAUTION:** NEVER CARRY, LIFT OR PULL UP THE PUMP BY THE POWER CORD. THIS WILL DAMAGE THE UNIT.

1. Ensure the distance from the surface of the water to the highest point that you wish to deliver the water does not exceed 5 metres.

2. Ensure that the container is large enough to allow the float switch to move freely and function effectively. A minimum of area of 50x50x50cm is required.

3. Ensure the pump is placed on a flat and level surface, there are no obstructions to the suction base and out of mud or sediment.

**CAUTION:** THIS PRODUCT IS INTENDED FOR PUMPING WATER IN A HOME DOMESTIC APPLICATION. DO NOT USE IT FOR CORROSIVE, ABRASIVE, EXPLOSIVE OR DANGEROUS LIQUIDS.

5. OPERATE

**IMPORTANT:** BEFORE SUBMERGING THE PUMP IN WATER, UNWRAP THE POWER CABLE AND ENSURE THE PLUG IS CLEAR OF ANY DAMP LOCATIONS.

This pump must be used with a residual current device with rated residual current of 30mA or less.

1. Immerse the pump in the water. For deep water, use a rope (not included) and secure it to the handle. Set the pump in the desired position within the work area or tank.

2. Insert the plug into the mains power socket. Where possible avoid using extension cords as this can lead to a voltage drop which may cause power loss and overheating. Switch on the mains power to operate pump.

3. To stop operation, turn off the mains power. The pump will also stop operation automatically once the float switch reaches the minimum water depth (50mm).

**CAUTION:** YOUR PUMP HAS THE CAPACITY TO PUMP WATER WITH A NON SOLID PARTICLE SIZE OF UP TO 30MM IN DIAMETER.
## Troubleshooting

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>The pump does not start, or pump water</td>
<td>Pump is not connected to the power supply</td>
<td>Check that the pump is connected to the mains power supply</td>
</tr>
<tr>
<td></td>
<td>Float switch has not been activated, water level too low</td>
<td>Manually raise the position of the float switch</td>
</tr>
<tr>
<td></td>
<td>The impellor is stuck</td>
<td>Turn pump off and inspect and clean obstruction</td>
</tr>
<tr>
<td></td>
<td>The thermal overload protection is activated</td>
<td>Wait for the motor to cool and it will automatically start operation</td>
</tr>
<tr>
<td></td>
<td>The motor is damaged</td>
<td>Contact Ozito customer service</td>
</tr>
<tr>
<td>The pump does not supply water when the motor is running</td>
<td>The suction base is obstructed/ blocked</td>
<td>Clean the suction base of any foreign matter and debris</td>
</tr>
<tr>
<td></td>
<td>Air lock in the hose/tube and/or pump (air bubbles)</td>
<td>Perform several start-ups in order to remove all the air or lift and tilt the pump slightly while the pump is running</td>
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<tr>
<td></td>
<td>Discharge hose/tube (not included) is kinked or damaged</td>
<td>Un-kink the discharge hose/tube. Or replace hose/tube</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Disconnect the mains power and check the discharge outlet and filter for any foreign matter</td>
</tr>
<tr>
<td>The pump flow rate is reduced</td>
<td>The suction base is partially obstructed/ blocked</td>
<td>Clean the suction base of any foreign matter and debris</td>
</tr>
<tr>
<td></td>
<td>The hose/tube is obstructed</td>
<td>Remove the obstructions</td>
</tr>
<tr>
<td></td>
<td>Air leak in the suction line or joints</td>
<td>Check the suction line connections for air leaks and tighten or fix where found</td>
</tr>
<tr>
<td></td>
<td>Incorrect assembly leads to air and water leakage in the discharge lines</td>
<td>Ensure the discharge lines are the correct length and all assembly instructions are adhered to</td>
</tr>
<tr>
<td>Pump will not turn off, even though the water level is low</td>
<td>The float switch is stuck in the “on” position</td>
<td>Ensure that the float switch is free to operate normally. Contact Ozito customer service if the problem still occurs</td>
</tr>
<tr>
<td>Hose/tube does not stay on the universal adaptor when water is travelling through</td>
<td>The hose/tube is slightly wider than the dimension of the universal adaptor</td>
<td>An adhesive can be used inside the hose/tube to prevent this or teflon tape can be fixed around the universal adaptor or a hose clamp can be used</td>
</tr>
<tr>
<td>The pump operates intermittently</td>
<td>The suction base is obstructed/ blocked</td>
<td>Clean the suction base of any foreign matter and debris</td>
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<tr>
<td></td>
<td>Incorrect voltage is being used</td>
<td>Ensure the pump is connected into 230-240V power supply</td>
</tr>
<tr>
<td></td>
<td>The fluid contains particles thicker than 30mm</td>
<td>Ensure the pump is not being used with particles thicker than 30mm.</td>
</tr>
<tr>
<td></td>
<td>The motor is faulty or damaged</td>
<td>Contact Ozito customer service</td>
</tr>
<tr>
<td></td>
<td>Water level is below 50mm</td>
<td>Ensure the water level is above 50mm</td>
</tr>
</tbody>
</table>
**ELECTRICAL SAFETY**

**WARNING!** When using mains-powered tools, basic safety precautions, including the following, should always be followed to reduce the risk of fire, electric shock, personal injury and material damage.

1. Work area safety
   a. Keep work area clean and well lit. Cluttered or dark areas invite accidents.
   b. Do not operate pumps in explosive atmospheres, such as in the presence of flammable liquids, gases or dust. Pumps create sparks which may ignite the dust or fumes.
   c. Keep children and bystanders away while operating a pump. Distractions can cause you to lose control.
2. Electrical safety
   a. Pump plugs must match the outlet. Never modify the plug in any way. Do not use any adapter plugs with earthed (grounded) pumps. Unmodified plugs and matching outlets will reduce the risk of electric shock.
   b. Avoid body contact with earthed or grounded surfaces such as pipes, radiators, ranges and refrigerators. There is an increased risk of electric shock if your body is earthed or grounded.
   c. Do not abuse the cord. Never use the cord for carrying, pulling or unplugging the pump. Keep cord away from heat, oil, sharp edges or moving parts. Damaged or frayed cords increase the risk of electric shock.
   d. When operating a pump, use an extension cord suitable for wet conditions. Use of an extension cord with protected sockets and cordsets is recommended. Use of extension cord suitable for outdoor use reduces the risk of electric shock.
3. Personal safety
   a. Stay alert, watch what you are doing and use common sense when operating a pump. Do not use a pump while you are tired or under the influence of drugs, alcohol or medication. A moment of inattention while operating a pump may result in serious personal injury.

**GENERAL SAFETY WARNINGS**

**WARNING!** Read all safety warnings and all instructions. Failure to follow the warnings and instructions may result in electric shock, fire and/or serious injury. Save these instructions.

1. Work area safety
   a. Keep work area clean and well lit. Cluttered or dark areas invite accidents.
   b. Do not operate pumps in explosive atmospheres, such as in the presence of flammable liquids, gases or dust. Pumps create sparks which may ignite the dust or fumes.
   c. Keep children and bystanders away while operating a pump. Distractions can cause you to lose control.

**ADDITIONAL SAFETY INSTRUCTIONS FOR PUMPS**

**WARNING!** This product is intended for pumping water in a Home Domestic application. Do not use it for corrosive, abrasive, explosive or dangerous liquids. Fluids other than water will damage the water pump and/or create a fire hazard. Failure to follow all instructions listed below may result in electric shock, fire and/or serious injury.

**WARNING!** This product is not suitable for use with drinking (potable) water.

This appliance is not intended for use by person (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

- **Ensure the water pump is disconnected from mains power when installing.**
- **Do not install or operate the water pump in an explosive environment or near flammable material.**
- **Do not operate the water pump without liquid.**
- **Do not run the water pump dry.**

**WARNING!** The water pump together with associated pipework operate under pressure. Do not disconnect water pump or pipework until internal pressure has been released. Failure to do this could result in personal injury and damage to property.

- **Avoid inserting hands into the mouth of the water pump if it is connected to power.**
- **Before using the water pump, always ensure it is visually. Do not use the pump if it is cracked and/or damaged.**
- **The water pump has a built-in thermal protection overload switch. The water pump stops if an overload occurs. The motor restarts automatically after it has cooled down.**
- **The pump must not be used when people are in the water.**
- **Never work or perform maintenance on the pump without first making sure it has been disconnected from the mains power.**
- **Pollution of the liquid could occur due to leakage of lubricants Important:**
  - Avoid inserting hands into the mouth of the pump if it is connected to the mains.
  - The electrical connection must always be made in a dry area. Make sure that electrical connections are protected from inclusions.
  - Protect the plug and the power cable from heat, oil or sharp edges.
  - If damaged, The power cable must be replaced by a qualified electrician.

**DESCRIPTION OF SYMBOLS**

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Description</th>
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<tbody>
<tr>
<td>V</td>
<td>Volts</td>
</tr>
<tr>
<td>~</td>
<td>Alternating current</td>
</tr>
<tr>
<td>Hz</td>
<td>Hertz</td>
</tr>
<tr>
<td>W</td>
<td>Watts</td>
</tr>
<tr>
<td>l/min</td>
<td>Revolutions or reciprocation per minute</td>
</tr>
<tr>
<td>No</td>
<td>No load speed</td>
</tr>
<tr>
<td>l</td>
<td>Litres</td>
</tr>
<tr>
<td>°C</td>
<td>Degrees celsius</td>
</tr>
<tr>
<td>p/hr</td>
<td>Per hour</td>
</tr>
<tr>
<td>kPa</td>
<td>Pressure rating (kilopascals)</td>
</tr>
<tr>
<td>bar</td>
<td>Pressure rating</td>
</tr>
<tr>
<td>PVC</td>
<td>Polyvinyl chloride</td>
</tr>
<tr>
<td>IPX8</td>
<td>Ingress protection from water</td>
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<tr>
<td>AU</td>
<td>Regulator compliance mark</td>
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<tr>
<td>Read instruction manual</td>
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</tbody>
</table>

**SPARE PARTS**

Spare parts can be ordered from the Special Orders Desk at your local Bunnings Warehouse.

For further information, or any parts not listed here, visit www.ozito.com.au or contact Ozito Customer Service:

Australia 1800 069 486 New Zealand 0508 069 486

E-mail: enquiries@ozito.com.au

**CARING FOR THE ENVIRONMENT**

Power tools that are no longer usable should not be disposed of with household waste but in an environmentally friendly way. Please recycle where facilities exist. Check with your local council authority for recycling advice.

Recycling packaging reduces the need for landfill and raw materials. Reuse of recycled material decreases pollution in the environment. Please recycle packaging where facilities exist. Check with your local council authority for recycling advice.
The following is a list of spare parts carried by Ozito. Please contact Customer Service for any parts not listed.

<table>
<thead>
<tr>
<th>Item No.</th>
<th>Description</th>
<th>Part No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>Switch</td>
<td>417057002002</td>
</tr>
<tr>
<td>36</td>
<td>Angle Piece</td>
<td>417057002037</td>
</tr>
<tr>
<td>37</td>
<td>O-Ring</td>
<td>417057002038</td>
</tr>
<tr>
<td>38</td>
<td>Outlet Connector</td>
<td>417057002039</td>
</tr>
</tbody>
</table>

Available spare parts can be ordered through the Special Orders Desk at any Bunnings Warehouse. If you have any further questions, please contact Ozito Customer Service on:
Australia: 1800 069 486
New Zealand: 0508 069 486
enquiries@ozito.com.au
IN ORDER TO MAKE A CLAIM UNDER THIS WARRANTY YOU MUST RETURN THE PRODUCT TO YOUR NEAREST BUNNINGS WAREHOUSE WITH YOUR BUNNINGS REGISTER RECEIPT. PRIOR TO RETURNING YOUR PRODUCT FOR WARRANTY PLEASE TELEPHONE OUR CUSTOMER SERVICE HELPLINE:

Australia 1800 069 486  
New Zealand 0508 069 486

TO ENSURE A SPEEDY RESPONSE PLEASE HAVE THE MODEL NUMBER AND DATE OF PURCHASE AVAILABLE. A CUSTOMER SERVICE REPRESENTATIVE WILL TAKE YOUR CALL AND ANSWER ANY QUESTIONS YOU MAY HAVE RELATING TO THE WARRANTY POLICY OR PROCEDURE.

The benefits provided under this warranty are in addition to other rights and remedies which are available to you at law. Our goods come with guarantees that cannot be excluded at law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Generally you will be responsible for all costs associated with a claim under this warranty, however, where you have suffered any additional direct loss as a result of a defective product you may be able to claim such expenses by contacting our customer service helpline above.

3 YEAR REPLACEMENT WARRANTY

Your product is guaranteed for a period of 36 months from the original date of purchase and is intended for DIY (Do It Yourself) use only. If a product is defective it will be replaced in accordance with the terms of this warranty. Warranty excludes consumable parts, for example: o-rings, bearing, seals, gaskets, universal adaptors, L-shaped connector.

WARNING

The following actions will result in the warranty being void.

• If the tool has been operated on a supply voltage other than that specified on the tool.
• If the tool shows signs of damage or defects caused by or resulting from abuse, accidents or alterations.
• Failure to perform maintenance as set out within the instruction manual.
• If the tool is disassembled or tampered with in any way.